

# SpeakHub

**Service Recipient (Notifier) Clarification Text** 



Remed Uluslararası Destek ve Danışmanlık Hizmetleri Ticaret A.Ş. (hereinafter referred to as "**SpeakHub**"), we have prepared this Clarification Text on Processing of Personal Data ("**Clarification Text**") in order to enlighten the data subjects regarding the processing, storage and transfer of your personal data within the framework of our activities arising from the Personal Data Protection Law No. 6698 ("**KVKK**") and related legislation and legal regulations.

The Clarification Text shall be valid as of the date of its publication by **SpeakHub**. **SpeakHub** may make changes to the Clarification Text at any time if necessary. The amendments to be made shall become effective immediately upon the publication of the Clarification Text on the website.

# **Relevant Persons: Service Recipient (Notification Owner)**

Data Category	Processed Personal Data	Purposes of Processing Personal Data	Legal Reasons for the Processing of Personal Data	Personal Data Collection Methods
01- Identity	-Name -Surname	Execution of Activities in Compliance with the Legislation, Execution/Supervision of Business Activities, Execution of Communication Activities, Execution of Goods / Services Production and Operation Processes, Execution of Contract Processes, Providing Information to Authorized Persons, Institutions and Organizations	Turkish Code of Obligations No. 6098, Law No. 6698 on the Protection of Personal Data, 5/2-c- Processing of personal data of the parties to a contract is necessary, provided that it is directly related to the conclusion or performance of the contract, 5/2-ç- It is mandatory for the data controller to fulfill its legal obligation, 5/2-e- Data processing is mandatory for the establishment, exercise or protection of a right.	Your identity data is collected via e-mail, our website and voice recording (telephone).
02- Communica tion	-E-Mail -Phone Number	Execution of Activities in Compliance with the Legislation, Execution/Supervision of Business Activities, Execution of Communication Activities, Execution of Goods / Services Production and Operation Processes, Execution of Contract Processes, Providing Information to Authorized Persons, Institutions and Organizations	Turkish Code of Obligations No. 6098, Law No. 6698 on the Protection of Personal Data, 5/2-c- Processing of personal data of the parties to a contract is necessary, provided that it is directly related to the conclusion or performance of the contract, 5/2-ç- It is mandatory for the data controller to fulfill its legal obligation, 5/2-e- Data processing is mandatory for the establishment, exercise or protection of a right.	Your communication data is collected via e-mail, our website and voice recording (telephone).
03- Location	- Location Information	Execution / Supervision of Business Activities, Execution of Goods / Services Production and Operation Processes, Providing Information to Authorized Persons, Institutions and Organizations	Law No. 6698 on the Protection of Personal Data, 5/2-c- Processing of personal data of the parties to a contract is necessary, provided that it is directly related to the conclusion or performance of the contract, 5/2-ç- It is mandatory for the data controller to fulfill its legal obligation, 5/2-e- Data processing is mandatory for the establishment, exercise or protection of a right.	Your location data is collected via e-mail, our website and voice recording (telephone).
13- Audio and Visual Recordings	-Camera Recordings -Application Transaction Records -audio Recordings	Execution / Supervision of Business Activities, Execution of Goods / Services Production and Operation Processes, Providing Information to Authorized Persons, Institutions and Organizations	Law No. 6698 on the Protection of Personal Data, 5/2-c- Processing of personal data of the parties to a contract is necessary, provided that it is directly related to the conclusion or performance of the contract, 5/2-ç- It is mandatory for the data controller to fulfill its legal obligation, 5/2-e- Data processing is mandatory for the establishment, exercise or protection of a right.	Your audio and visual recordings data is collected via e-mail, our website and voice recording (telephone).

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# To Whom and For What Purpose The Processed Personal Data Can Be Transferred

Your personal data collected by **SpeakHub**; It is transferred in accordance with Articles 8 and 9 of the Personal Data Protection Law No. 6698.

Data Category	Processed Personal Data	Purposes of Transfer of Personal Data	To Whom We Transfer Personal Data	How We Transfer Personal Data
01- Identity	-Name -Surname	Execution of Activities in Compliance with the Legislation, Execution/Supervision of Business Activities, Execution of Communication Activities, Execution of Goods / Services Production and Operation Processes, Execution of Contract Processes, Providing Information to Authorized Persons, Institutions and Organizations	Suppliers	Voice Recordings
			Customers	Our Website (via the panel defined to the customer)
			Authorized Public Institutions and Organizations	E-Mail, Mail, Voice Recording
02- Communication	-E-Mail -Phone Number	Execution of Activities in Compliance with the Legislation, Execution/Supervision of Business Activities, Execution of Communication Activities, Execution of Goods / Services Production and Operation Processes, Execution of Contract Processes, Providing Information to Authorized Persons, Institutions and Organizations	Suppliers	Voice Recordings
			Customers	Our Website (via the panel defined to the customer)
			Authorized Public Institutions and Organizations	E-Mail, Mail, Voice Recording
	- Location Information	Execution / Supervision of Business Activities, Execution of Goods / Services Production and Operation Processes, Providing Information to Authorized Persons, Institutions and Organizations	Suppliers	Voice Recordings
03- Location			Customers	Our Website (via the panel defined to the customer)
			Authorized Public Institutions and Organizations	E-Mail, Mail, Voice Recording
	-Camera Recordings -Application Transaction Records -Audio Recordings	Execution / Supervision of Business Activities, Execution of Goods / Services Production and Operation Processes, Providing Information to Authorized Persons, Institutions and Organizations	Suppliers	Voice Recordings
13- Audio and Visual Recordings			Customers	Our Website (via the panel defined to the customer)
			Authorized Public Institutions and Organizations	E-Mail, Mail, Voice Recording

# What are your rights as a data subject under Article 11 of the PDP Law?

The rights of natural persons whose personal data are processed in accordance with Article 11 of the KVK Law are as follows;

- To learn whether personal data is processed or not,
- · Request information if their personal data has been processed,
- To learn the purpose of processing personal data and whether they are used for their intended purpose,
- To know the third parties to whom personal data are transferred domestically or abroad,
- To request correction of personal data in case of incomplete or incorrect processing and to request notification of the transaction made

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within this scope to third parties to whom personal data is transferred,

- Although it has been processed in accordance with the provisions of the KVK Law and other relevant laws, to request the deletion or destruction of personal data in the event that the reasons requiring its processing disappear and to request notification of the transaction made within this scope to third parties to whom personal data is transferred,
- To object to the emergence of a result to the detriment of the person himself/herself by analyzing the processed data exclusively through automated systems,
- In case of damage due to unlawful processing of personal data, to demand compensation for the damage.

You can submit your applications for your rights listed above, including the necessary information identifying your identity and your explanations regarding the right you request to use among the rights specified in Article 11 of the KVK Law, by filling out the Data Owner Application Form on the <a href="https://www.speak-hub.com/en">www.speak-hub.com/en</a> internet address and sending a signed copy of the form to "Büyükdere Cad. No:237 Noramin iş Mrk. K:3 D:316

Maslak Sarıyer/iSTANBUL" address with documents identifying your identity by hand, through a notary public or to our registered e-mail address <a href="mailto:remed@hs03.kep.tr">remed@hs03.kep.tr</a> by secure electronic signature, mobile signature or e-mail to <a href="mailto:kvkk@remed.com.tr">kvkk@remed.com.tr</a> address.

**SpeakHub** will finalize the request free of charge as soon as possible and within thirty (30) days at the latest, depending on the nature of the request. However, if the transaction requires an additional cost, the fee in the tariff determined by the Personal Data Protection Board in the Communiqué on the Procedures and Principles of Application to the Data Controller may be charged.

The applications must include the name, surname and signature if the application is in writing, T.R. identification number for citizens of the Republic of Turkey, nationality, passport number/identification number for foreigners, residential or workplace address for notification, e-mail address for notification, telephone or fax number and the subject of the request.

In the application, which includes explanations regarding the right that the personal data owner has and will make in order to exercise the above-mentioned rights and request to exercise the right; the subject of the request must be clear and understandable, the subject of the request must be related to his/her person or if he/she is acting on behalf of someone else, he/she must be specially authorized in this regard and document his/her authority, the application must contain identity and address information and documents certifying his/her identity must be attached to the application.

We hereby notify you in the capacity of "Data Controller" within the scope of the KVK Law. Sincerely,

# Remed Uluslararası Destek ve Danışmanlık Hiz. Tic. A.Ş.

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